
ARGYLL AND BUTE COUNCIL

Performance Review and Scrutiny Committee

Customer Services

Thursday 19 November 2015

Council Annual Report 2014/15

1.0 EXECUTIVE SUMMARY

Argyll and Bute Council's Annual Report provides an overview of the council's successes and challenges in 2014/15 and contributes to the council's public performance reporting duty.

Council Annual Report 2014/15

2.0 INTRODUCTION

- 2.1 Although not a statutory requirement, the Annual Report performs an important function in the provision of information to members of the public and other stakeholders in terms of the Council's activity and performance.

Publication of an Annual report is recognised as good practice by the Accounts Commission. The report is prepared primarily as an electronic document on the council's website.

- 2.2 The format of the annual report has been reviewed and updated for the 2014/15 report.

3.0 RECOMMENDATIONS

It is recommended that the PRS Committee

- 3.1 Considers and endorses the Council Annual Report

4.0 DETAIL

- 4.1 The annual report provides information on the allocation of council budget and the services delivered by the Council.
- 4.2 The format has been updated from that of previous years to demonstrate more clearly the progress the Council is achieving in relation to the objectives of the Argyll and Bute Single Outcome Agreement, shared by the Council with its community planning partners.
- 4.3 As a part of the council's Public Performance Reporting duty, the strategic focus of the annual report is complemented by the operational focus of the Service Annual Performance Reviews (APRs) and by the quarterly performance reports to the Performance Review and Scrutiny Committee.
- 4.4 The annual report is available primarily as an electronic document, with a small number of printed copies produced for elected members and key stakeholders.
- 4.5 The document will be designed, printed and added to the council's performance web pages.

5.0 CONCLUSION

5.1 The Annual Report highlights the council's successes and challenges in 2014/15

6.0 IMPLICATIONS

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| 6.1 | Policy | The Annual Report fulfils a part of the Council's public performance reporting framework. |
| 6.2 | Financial | There is a small cost associated with the printing of hard copies which is accommodated by the IHR budget. |
| 6.3 | Legal | The Council has a duty to publish performance information. |
| 6.4 | HR | None |
| 6.5 | Equalities | None |
| 6.6 | Risk | There is a risk to the Council's reputation if our report is of poor quality. |
| 6.7 | Customer Service | The report provides balanced information to our customers. |

Executive Director of Customer Services

Policy Lead Councillor Dick Walsh

2 November 2015

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APPENDICES

Appendix 1: Annual Report 2014/15